

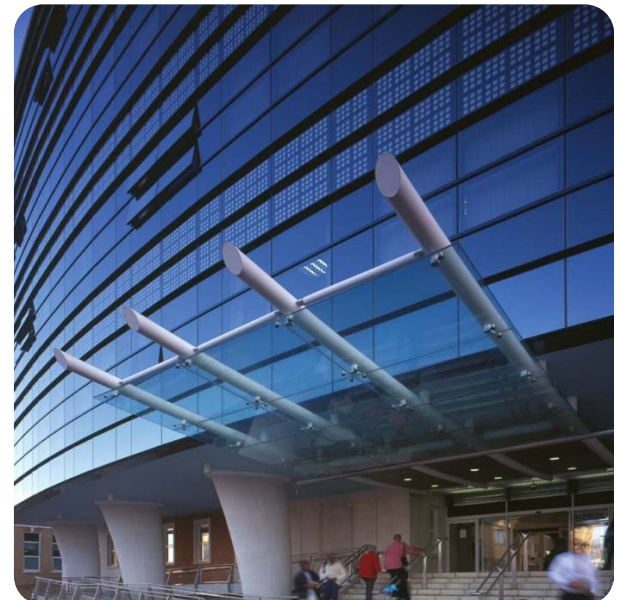
Supplementary Update Croydon Health and Social Care Scrutiny Sub- Committee

20th November 2018

Chloe Cox, Director of Operations – Urgent
Care, Planned Care & Allied Clinical Services

Dr Rob Hale, Consultant in Special Care
Dentistry and Head of Department,
Community Special Care Dentistry

King's



KING'S HEALTH PARTNERS

1. Community Special Care Dentistry
2. Activity data
3. Service provision across sites
4. Trust financial position

Community Special Care Dentistry

- Commissioned by NHS England to provide community dental services (CDS) on referral to children and adults with additional needs across 9 South London Boroughs. Annual contract value £8M.
- The service works to a NHS England's pan London CDS service specification with agreed referral criteria.
- The service provides clinical triage of all paediatric dental referrals from General Dental Practitioners (GDP)s and General Medical Practitioners practising in the 9 Boroughs.
- The service is now delivered from 17 community health centres and a mobile dental unit.
- The service also provides a domiciliary dental service, oral health promotion in local schools, children's centres and care homes and conducts screening for special schools and epidemiology surveys.

The service – appointments and new referrals

The department delivered treatment via 35,340 appointments

- Parkway provided 1100 appointments

The department received 13726 new referrals

- 2868 adults, 10858 children

The service in Croydon - referrals

- 334 adults, 1713 children
- Accepted for treatment 268 adults, 1402 children

The service at Parkway – clinic utilisation

- Service average 62%
- Parkway 50%

Continuing care - Patients previously attending Parkway Health Centre continue to have access to the full service offer (as applicable).

Improved quality of care – Patients also benefit from a higher standard of sites, equipment and better access to treatment options.

Our service and sites

- Home visits provided 5 days per week via domiciliary teams.
- Patient transport available to take eligible patients to and from appointments.
- All sites are accessible
- Wheel chair tippers and hoists are available in a number of sites.

Improvements for Parkway patients

- Inhalation sedation available
- Move from decontamination and infection control essential standards met to achieving best practice (Health Technical Memorandum - HTM 01/05)
- Sites with two surgeries offer better safety for patients and peer support for clinicians

The Trust reported a year to date deficit of **£89.9m**

Trust wide financial recovery plan in place and all services required to contribute via savings.

Community Special Care Dentistry contribution

Savings target 2018/19 for Community Special Care Dentistry **£430K**

- To be achieved by consolidation of premises and natural reduction when staff retire or resign
- Recurrent leasing and staff costs saving through leaving two sites in the network